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Contacts:

Jen Johnson, 262.703.5241 or jen.johnson@Kohls.com

Kristen Cunningham, 262.703.7863 or kristen.cunningham@Kohls.com

Kohl's Department Stores Announces Plans to Open Customer Service Operations Center in Dallas

New facility will create more than 1,500 new jobs, support growth of company's Kohl's Charge program and Kohls.com

MENOMONEE FALLS, Wis., June 14, 2013 – [Kohl's Department Stores](#) (NYSE:KSS) has announced plans to open a new customer service operations center in Dallas. Expected to open in late spring 2014, the two-building, three-story, 240,000-square-foot facility located at 17655/17657 Waterview Parkway will support the continued growth of the company's Kohl's Charge program, as well as [Kohls.com](#), which reached \$1.4 billion in sales last year following three consecutive years of more than 40 percent annual growth.

"Exceptional customer service has always been a top priority for Kohl's," said Kevin Mansell, Kohl's chairman, president and CEO. "The addition of our new facility and associates will continue to ensure Kohl's delivers a seamless, positive shopping experience for our customers. We are pleased to expand our presence in Texas and in the Dallas area, which offers a positive environment for business and a robust workforce."

In addition to the Dallas customer service operations center, the company also has customer service sites serving Kohl's Charge customers and [Kohls.com](#) customers nationwide in San Antonio, Texas, and Menomonee Falls, Wis. Kohl's also operates a distribution center in Corsicana, Texas, an e-commerce fulfillment center in DeSoto, Texas and 85 Kohl's stores throughout the state.

Hiring for the facility is scheduled to begin in late spring 2014, offering hourly and management positions. Kohl's expects to hire approximately 300 associates when the facility opens and ultimately create more than 1,500 jobs over the next four years. Job seekers interested in career opportunities at any Kohl's location are encouraged to visit www.KohlsCareers.com for more information and a list of available positions.

Cautionary Statement Regarding Forward-Looking Information

This press release contains "forward-looking statements" within the meaning of the Private Securities Litigation Reform Act of 1995, including growth and staffing projections. Kohl's intends forward-looking terminology such as "believes," "expects," "may," "will," "should," "anticipates," "plans," or similar expressions to identify forward looking statements. Such statements are subject to certain risks and uncertainties, which could cause Kohl's actual results to differ materially from those anticipated by the forward-looking statements. These risks and uncertainties include, but are not limited to those described in Item 1A in Kohl's Annual Report on Form 10-K/A, which is expressly incorporated herein by reference, and other factors as may periodically be described in Kohl's filings with the SEC.

About Kohl's Department Stores

Based in Menomonee Falls, Wis., Kohl's (NYSE: KSS) is a family-focused, value-oriented specialty department store offering moderately priced, exclusive and national brand apparel, shoes, accessories, beauty and home products in an exciting shopping environment. With a commitment to environmental leadership, Kohl's operates 1,155 stores in 49 states. In support of the communities it serves, Kohl's has raised more than \$231 million for children's initiatives nationwide through its Kohl's Cares® cause merchandise program, which operates under Kohl's Cares, LLC, a wholly-owned subsidiary of Kohl's Department Stores, Inc. For a list of store locations and information, or for the added convenience of shopping online, visit www.Kohls.com, join the discussion on Facebook (<http://www.facebook.com/kohls>) or Twitter (<http://twitter.com/Kohls>) or get inspired on Pinterest (<http://pinterest.com/kohls/>) and Instagram (<http://instagram.com/kohls>).

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