

KOHL'S.COM

VISIT US AT:
www.kohls.com

CALL US TOLL-FREE:
1-866-887-8884

E-MAIL US AT:
customer.service@kohls.com

Visit our store locator online at www.kohls.com
to find the Kohl's nearest you.

Easy to buy and a pleasure to give.

Make any occasion special with a Kohl's Gift Card. They can be used in-store and online, ideal for everyone, near and far!

Plus, Standard Shipping for Kohl's Gift Cards is always FREE.

Send all return by mail shipments (prepaid) to:
Kohl's Return Center
3550 Salzman Road
Middletown, OH 45044-9401

This Is Your Proof Of Purchase — Please Retain This
Portion Of The Invoice For Your Records.

As a Kohl's customer, you have three convenient options to return or exchange your online purchase(s):

return/exchange at a store

You can return or exchange your online purchase at any one of our Kohl's stores nationwide. Just bring the item you'd like to return/exchange, the PACKING SLIP and your credit card to the Customer Service Desk of any Kohl's store near you.

return by mail

List the Return Code and quantity to be returned on the front of the packing slip. Pack the MERCHANDISE and the PACKING SLIP into a sturdy box, and apply the supplied return label. PLEASE SEND ALL SHIPMENTS PREPAID.

You will receive a credit for your return on the original credit card and account number used, unless you indicate otherwise. To receive credit on a different credit card account, please complete the credit/payment method information below.

exchange by mail

We treat your exchange as a new order to make it easier for you to track your purchase online and to correctly credit your return. There are two ways to exchange an item:

- new item exchange:** To exchange an item for a different item, please follow the RETURN BY MAIL INSTRUCTIONS above. Then, visit us at www.kohls.com to place a new order.
- exchange:** To exchange an item for the same item in a different size or color, complete the exchange form below. Go to www.kohls.com to find the SKU #, description, size and color of the replacement item. Please follow the RETURN BY MAIL INSTRUCTIONS above to return the item to be exchanged.

exchange form

FOR SKU # AND OTHER PRODUCT INFORMATION FOR THE ITEM(S) TO BE EXCHANGED, VISIT WWW.KOHL'S.COM.

SKU #	DESCRIPTION (AND SIZE & COLOR)	QTY.

credit/payment method

PLEASE SELECT ONE:

- VISA MASTERCARD AMERICAN EXPRESS NOVUS/DISCOVER KOHL'S CHARGE

CREDIT CARD NUMBER: _____

EXPIRATION DATE: _____

NAME ON CARD: _____

SIGNATURE: _____

SHIP TO ADDRESS: (IF DIFFERENT)

NAME: _____

ADDRESS: _____

CITY: _____

STATE: _____

ZIP: _____

PLEASE PROVIDE US WITH YOUR PHONE NUMBERS, IN CASE WE NEED TO CONTACT YOU WITH QUESTIONS ABOUT YOUR ORDER.

(W) PHONE: _____

EXT: _____

(H) PHONE: _____

E-MAIL: _____

return codes

FIT:

- A Too Big
- B Too Small
- C Didn't Fit Properly

QUALITY:

- D Scratched/Dented
- E Did Not Like Quality
- F Defective

SERVICE:

- G Wrong Item/Color
- H Arrived Late
- J Damaged In Shipping

OTHER:

- K Did Not Like/Changed Mind
- M Returning Gift
- N Other